

Office of Science (SC)
Information Management (IM)
Operating Plan – FY 2001

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U.S. DEPARTMENT OF ENERGY
Office of Science

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Introduction

During Fiscal Year (FY) 2000, the IM Team updated the entire Strategic Plan to cover FY 2001 through FY 2005. Using the updated Strategic Plan, the SC-621 organizational lifecycle (shown in Figure 1 – SC-621 IM Team Lifecycle), and the approved FY01 IM Budget, the IM Team developed the Operating Plan for FY 2001.

The FY 2001 Operating Plan contains the projects, schedule, and costs for IM work to be accomplished during this fiscal year. It is organized according to the established IM lifecycle components. Strategic Planning and Architecture updates and maintains the IM direction to support SC business activities. This is accomplished through the development of the Strategic Plan, Operating Plan, and an integrated schedule. System Development and System Engineering projects are based on the Strategic Plan and IM architecture. Application Integration & Management provides the coordination necessary for the delivery of technology upgrades and system capabilities into the SC production environment. Production supports and maintains the SC local area network (LAN) infrastructure and applications and serves as a problem resolution center. IM Program Management provides the oversight necessary to ensure effective integration of the functional components comprising the IM program.

The Operating Plan is presented in six parts.

- An overview of the IM Team Lifecycle
- A description of the FY 2001 budget plan
- An integrated schedule for the FY 2001 work to be done
- A description of the FY 2001 IM performance measures approved by the CIAG.
- A milestone chart identifying FY 2001 deliverables to the customer by quarter

IM Team Lifecycle

The lifecycle of the IM Team consists of the six organizational “boxes” in the chart (Figure 1 – SC-621 IM Team Lifecycle). A description of each box follows.

Strategic Planning & Architecture (SPA)

SPA implements the “information architecture” methodology, which culminates annually in an updated 5 year Information Management (IM) Strategic Plan. SPA functions specifically encompass the following:

- Updating the Business Model and IM architectures
- Updating IM Strategic and Operating Plans
- Promoting Program Office participation and buy-in to the Strategic Plan
- Supporting the SC IM Board and SC Customer Information Advisory Group
- Communicating IM activities to users
- Improving the IM lifecycle methodology

System Development (SD)

System Development implements the functionality specified by the Strategic and Operating Plans. The method used to perform system development is Joint Application Development (JAD) / Rapid Application Development (RAD). This method involves the user in an iterative development approach to ensure that the business requirements are met.

System Engineering (SE)

System Engineering implements the technology infrastructure required to support System Development projects. Once completed, the engineered solutions follow the same path to Production as developed applications.

Application Integration & Management (AIM)

AIM transitions developed applications and engineered solutions to Production. This involves testing, training, configuration management, quality assurance, application maintenance, and rollout to the user. AIM coordinates closely with all other “boxes” to ensure user satisfaction.

Production

Production is the responsibility of the SC Customer Support Center, which is made up of two organizational elements: Helpdesk and Network Operations. Helpdesk problem resolution services include phone analysis, deskside support, and hardware and software technical support. Network Operations includes operation of the Network Operations Center and the Network Management Information Center (NMIC).

IM Program Management

IM Program Management is performed by the SC IM Team and includes the following:

- Briefings to SC senior management
- Effective integration of all IM projects
- Resource planning and management
- Space arrangements
- Authorization and control of extended work week (EWW) activities
- Review of contractor resource, cost, and progress reporting
- Technical monitoring of contract activities
- Participation in Headquarters (HQ) IM collaboration efforts
- SC field office collaboration efforts
- Support and coordination to external requests/ initiatives.
- Acquisition

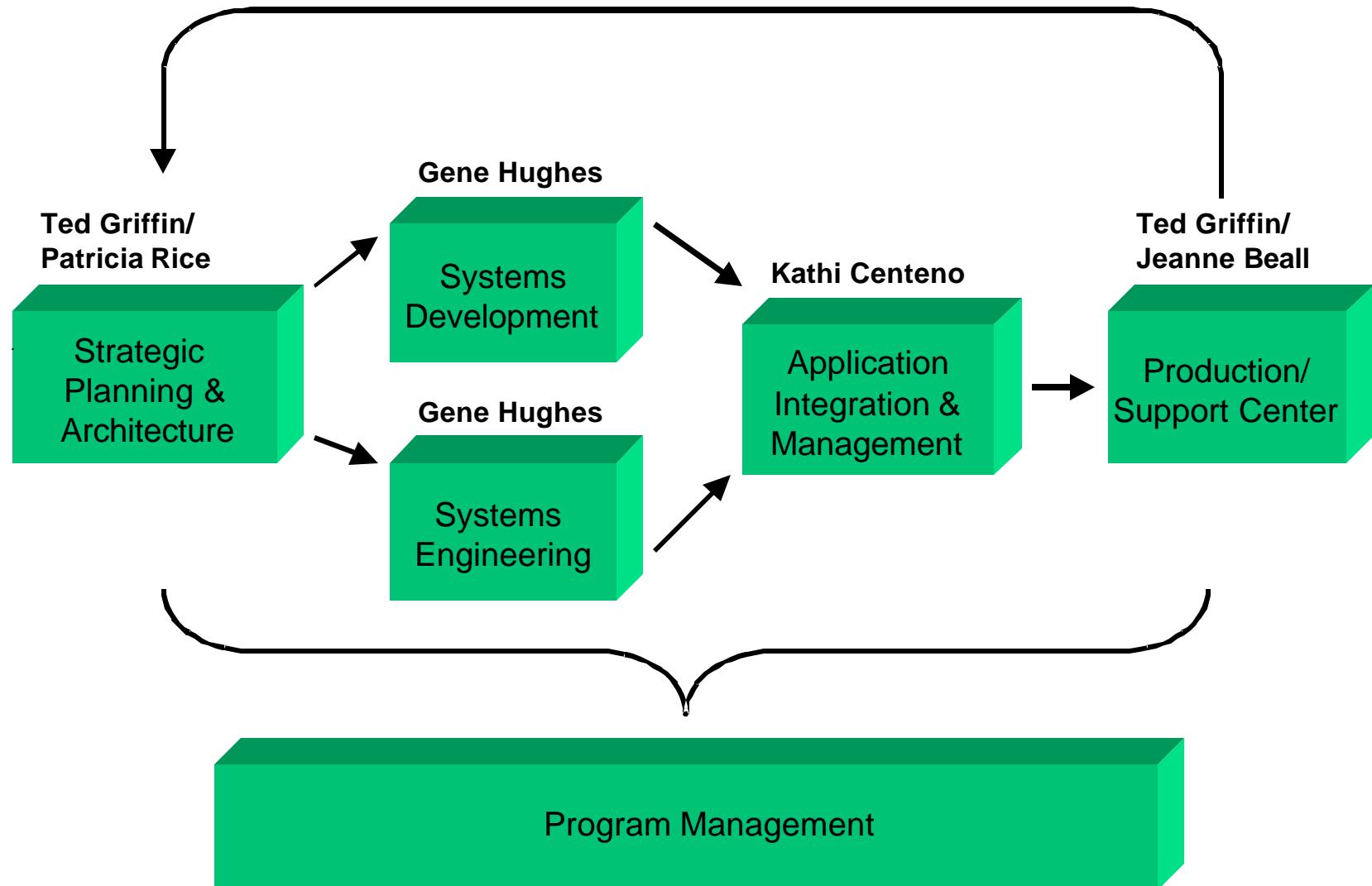


Figure 1 - SC-621 IM Team Lifecycle

FY 2001 Budget Plan Line Item Descriptions

Title	Description
Strategic Planning & Architecture	
Strategic Plan Update	Updates SC HQS' information architecture to include: Principles, Information Resources Catalog, Business Model, Data Architecture, Application Architecture, Technology Architecture, Strategic Plan, and Operational / Tactical Plan. Concludes the update in April and coordinates an extended review by the IM Board to result in approval by June. Populates an information repository tool to store the SC HQS' information architecture, to track information through the SC-621 Lifecycle from Business Model to "Package" implementation, and to provide SC user access.
IM Communications	Publishes newsletters, updates the SC-621 homepage, develops "road-shows", conducts surveys, and transmits informational email messages, all for the purpose of keeping SC HQS' users apprised of available services, services to be deployed, and the process used to determine services to be deployed. Supports all IM Board and customer group meetings.
IM Lifecycle	Supports the SC-621 establishing and reviewing performance measurements, establishing policies and standards, facilitating process improvement, supporting the budget formulation and execution process, and performing hardware / software acquisitions.
SC Site Information Architecture (IA) Development	Supports the development and implementation of an "information architecture" at each SC Operations Office and their respective laboratories. This includes project preparation and planning; project team development; information architecture training; the production of principles, an information resources catalog, a business model, a data architecture, an applications architecture, a technology architecture, a five year strategic plan, and an operating plan; and organizational set-up.
SC Operations Office & Laboratory Involvement	Develops an information resources catalog of SC systems; coordinates the demonstration of SC field systems at IM Board meetings; conducts reviews of IM Board selected field systems for potential inclusion in the IM products and services available to SC HQ customers; from those reviews, presents findings and recommendations to the IM Board; promotes an SC corporate IM strategy; reviews SC HQ interfaces with field sites as needed; and provides recommendations to the IM Board on how best for the SC HQ IM infrastructure to communicate with different platforms in existence at those sites.

Table 1 – Line Item Descriptions

FY 2001 Budget Plan Line Item Descriptions

Title	Description
Systems Development	
Execution Work Management V 1.1	Revises IMSC EWM 1.0 based on the input of the IMSC Team and Configuration Control Board. Specific issues will not be identified until EWM 1.0 is fielded.
Worksheet Exchange V 1.0	Provides an electronic means of communicating budget data between all SC Program Offices and the Financial Management Division (SC-63). When the application is complete, Program Office users will be able to receive a Microsoft Excel worksheet from SC-63, calculate numerous budget scenarios, and return the data electronically to SC-63 for easy incorporation into the Financial Management Information System (FMIS).
Support Services V 1.0	Provides the Office of Science with an enhanced Query and Reporting tool. This application will augment the IMSC corporate database by allowing users to ask Ad-Hoc questions of the database as they arise.
Intranet V 1.0	Supports SC HQS business activities by providing central management of SC's automated capabilities in a secure environment. Supports remote dial-in over DOENet backbone.
Reference V 1.1	Supports all SC HQS business activities by maintaining guidance/regulatory information.
Management V 1.0	Supports the establishment of SC's research direction by recording information on scientific opportunities and programs.
Execution Work Management V 2.0	Supports the SC HQS grants and Field Work Proposal (FWP) process by maintaining information on review and selection data based on grants and proposals.
Intranet V 2.0	Supports all SC HQS business activities by providing enhanced capabilities (e.g., desktop video) to the central management of SC's automated capabilities in a secure environment.
Worksheet Exchange V 2.0	Supports the SC HQS budget formulation process by managing appeals, providing the ability to maintain B&R coding structures, manage budget constraints, record budget information, manage budget scenarios, monitor the budget process and multi-task budget input.
Retirement Projects	Provides System Development support to the retirement and replacement of systems, which do not conform with the SC HQS' information architecture.
SC Homepage	Updates and maintains the SC Home page.
Systems Engineering	
MS Office 2000 & Project 2000 Upgrades	Upgrades current desktop suite to MS Office 2000 and MS Project 2000 to provide an environment that is COM-compliant and VBA-capable and that interoperates with MS Windows 2000 directory services, specifically MS Active Directory.

Table 1 – Line Item Descriptions

FY 2001 Budget Plan Line Item Descriptions

Title	Description
Systems Engineering	
Graphics Toolset	Implements a unified toolset for creating, editing, publishing, archiving, and retrieving static graphics (images), including presentation, clip art, engineering and line drawings, hand-drawn graphics, and photographs.
Windows 2000 Workstation Deployment	Deploys MS Windows 2000 OS to replace MS Windows 95.
Retire Desktop Hardware & Software	Completes the retirement process for Macintosh desktop computers.
Network Redesign for Web-Enabled Applications	Redesigns and implements the SC network infrastructure to enhance robustness, security, and reliability.
Cyber Security Implementation	Mitigates security risks by employing technologies and methods that guard data transmission, storage, and overall data integrity; as well as alert network support teams of any suspicious activities.
33% Upgrade (Laptops Only)	Upgrades 33% of the existing laptops available for SC HQ.
Retirement Projects	Provides System Engineering support to the retirement and replacement of systems, which do not conform to the SC HQS' information architecture.
Flexiplace	Enables employees with special needs to work from home or another physical location outside the office, allowing for continuity or continuation of employment despite serious individual or family conditions.
Application Integration & Management	
System Development (IMSC) Integration	Integrates and manages the delivered "Packages" into Production.
System Engineering Integration	Integrates and manages Commercial off the Shelf (COTS) software in support of placing enterprise wide applications into production.
Configuration Management	Maintains a repository of final-version documentation that has been reviewed as part of the pre-production analysis function. Based on the contents of that repository, determines how best to leverage the information, in terms of content and formats, to make the information useable by other elements of the Support Center (Help Desk, Network Operations, Network Management), developers, information architects, SC management, and possibly by the SC HQ business community.
Training and Rollout Management	Provides training and rollout coordination for all "beta" and "production" releases of "Packages" and COTS (e.g., MS Office 2000, user-based encryption/security software) to the user.

Table 1 – Line Item Descriptions

FY 2001 Budget Plan Line Item Descriptions

Title	Description
Production	
Phone Support	Provides level of effort phone coverage for the SC Support Center. SC Support Center hours of operation are 8:00am and 5:30pm. The phone analysts are required to answer all phone calls, log all pertinent information into the Applix Call Incident System, attempt resolution utilizing remote control capabilities, and follow the status of each incident until closure. In certain cases, problems are escalated, via the Applix system, to pertinent areas of the SC Support Center for resolution. Once closure has been obtained, it is the phone analyst's responsibility to close the incident and ensure customer satisfaction. The phone analyst's are also responsible for monitoring the SC Support Center mailbox. The phone analyst function is primarily reactive in nature, responding to user requests, which means that the supporting processes need to be managed and operated efficiently in order to provide a high quality service. The phone analyst position is key to setting user expectations and providing excellent customer service.
Operations	Provides level of effort SC local area network (LAN) support.
Deskside	Provides level of effort deskside (customer workstation) software support. Supports the phone support team by providing hands-on diagnostics and problem resolution.
Legacy System Support	Provides level of effort support for the maintenance of SC legacy systems.
Hardware Maintenance	Provides hardware support for all desktops, printers, monitors, and Fax machines that are deployed by the SC HQ Information Management Team (DOE Tagged equipment). Is staffed utilizing an outsourced vendor, who provides 2 hour GTN response and 3-hour FORS response for all hardware-related problems. The vendor is notified via the SC Support Center (Applix) and repairs or replaces inoperable SC provided equipment.
Server Side Operational Upgrades	Provides for small operational upgrades in support of preventative maintenance, security patches, etc. to remain technologically current.
Enterprise Agreement	Provides a 3 year maintenance agreement of MS software licensing (and upgrades) for all desktops (MS Office, IE, etc.) and servers (NT, SQL, etc.)
End User Credit Card Budget	Provides for ad-hoc end users hardware / software purchases.
End User Services	Provides level of effort support in order to maintain all SC production systems, as well as all production DOE-wide system interfaces that exist.

Table 1 – Line Item Descriptions

FY 2001 Budget Plan Line Item Descriptions

Title	Description
Project Management	
Extended Work Week (EWW)	Provides overtime for the operation of the Customer Support Center as well as other projects. Budgets and accounts for the EWW costs in a single project to facilitate control of this expense and provides visibility of paid overtime.
Program Integration	Produces the following documented standards to be used in all aspects of the SC-621 life cycle: Program Management Handbook, Life Cycle Roles and Responsibilities, Configuration Management Process, Policies and Procedures. Perform the following duties: Cyber Security Policy Review and Approval, Configuration Management, Support and Coordination to External Requests/Initiatives, Communication, Graphics and Technical Writing Support, Integrated Schedule, Program Management Meetings, Cost Monitoring, Acquisition, Space and Telephones.
Other Direct Costs (ODC)	Provides for reimbursement of costs other than labor, when authorized. Budgets and controls expenditures for authorized activities, such as training, or hiring of consultants for special tasks.

Table 1 – Line Item Descriptions

FY 2001 INTEGRATED SCHEDULE

Summary View

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
1	SC-621 FY 01 Operating Plan	10/02/00	09/28/01	255 days												
2	Level of Effort	10/02/00	09/28/01	255 days												
3	SPA	10/02/00	09/28/01	255 days												
110	DEV	10/02/00	09/28/01	255 days												
135	Systems Engineering	10/02/00	09/28/01	255 days												
141	Production	10/02/00	09/28/01	255 days												
151	Program Management	10/02/00	09/28/01	255 days												
163	SC-621 Life Cycle Projects	10/02/00	09/28/01	255 days												
164	Program Integration	10/02/00	09/28/01	255 days												
165	Field Communication	11/13/00	09/28/01	225 days												
171	Managerial Coordination	10/02/00	09/28/01	255 days												
190	Technology Coordination	10/30/00	09/28/01	235 days												
200	HQ Administration Coordination	10/02/00	09/28/01	255 days												
204	Cyber Security	10/02/00	09/28/01	255 days												
205	Project Plan	10/02/00	10/13/00	10 days												
206	Policies/CSPP	10/02/00	09/28/01	255 days												
280	Implementation (TBD)	10/02/00	10/02/00	1 day												
285	Data Survey	10/02/00	09/28/01	255 days												
289	Disaster Recovery Planning	10/02/00	09/28/01	255 days												
292	Execution 1.0	10/02/00	11/10/00	30 days												
299	SCIP 1.0	10/09/00	02/06/01	82 days												
300	Intranet 1.0	10/17/00	12/20/00	47 days												
303	Execution Update	11/08/00	12/22/00	33 days												
309	WSX 1.0	10/09/00	11/22/00	33 days												
312	SCIP 1.0 AIM Tasks	10/31/00	02/06/01	65 days												
318	SCIP 1.0 Production Related Tasks	11/29/00	02/06/01	45 days												
322	SCIP 1.1	10/02/00	03/06/01	107 days												
323	Worksheet Exchange (Update SCIP)	11/23/00	01/17/01	35 days												
336	Execution 1.1	10/02/00	02/09/01	90 days												
343	Daytimer	10/02/00	01/31/01	83 days												
351	Support Services 1.0	10/02/00	12/22/00	60 days												
360	SCIP 1.1 AIM Tasks	01/05/01	03/06/01	42 days												
366	SCIP 1.1 Production Related Tasks	02/05/01	03/02/01	20 days												
370	SCIP 1.2	02/12/01	05/11/01	65 days												
371	SCIP 1.2 Update	02/12/01	04/06/01	40 days												
377	SCIP 1.2 AIM Tasks	03/16/01	04/27/01	30 days												
382	SCIP 1.2 Production Related Tasks	04/02/01	05/11/01	30 days												
386	SCIP 2.0	01/01/01	09/28/01	195 days												
387	Execution 2.0	02/12/01	09/28/01	165 days												
400	Support Services Package 1.1	01/01/01	09/20/01	188.88 days												
413	Worksheet Exchange 2.0	01/18/01	09/28/01	182 days												
426	Intranet 2.0	02/12/01	09/28/01	165 days												
439	Reference 1.1	05/01/01	09/28/01	109 days												
452	Management Package 1.0	05/01/01	09/28/01	109 days												
463	SCIP 2.0 AIM Tasks	08/09/01	09/28/01	36 days												
468	SCIP 2.0 Production Related Tasks	09/06/01	09/28/01	16 days												
472	Infrastructure 1.0	10/02/00	02/02/01	85 days												
473	Graphics Tool Set	10/02/00	12/13/00	53 days												
490	MS Office 2000, Project 2000, Visio 2000	10/03/00	01/05/01	64 days												
498	Infrastructure 1.0 AIM Tasks	11/22/00	02/02/01	47 days												
504	Infrastructure 1.0 Production Related Tasks	11/23/00	01/10/01	30 days												
508	AIM/DEV/SE Standard Environment	10/02/00	03/16/01	115 days												
522	Infrastructure 2.0	10/02/00	09/26/01	253 days												
523	Document Management 1.0	10/30/00	05/09/01	133 days												
540	Windows 2000 WS Deployment	10/02/00	04/11/01	133 days												
556	Infrastructure 1.0 AIM Tasks	03/29/01	05/09/01	30 days												
559	Infrastructure 1.0 Production Tasks	03/29/01	09/26/01	130 days												
563	Infrastructure 3.0	05/10/01	09/28/01	102 days												
564	Document Management 2.0	05/10/01	09/28/01	102 days												
576	Network Redesign/Web Enabled Apps	10/02/00	07/26/01	209 days												
592	SC Site Information Architecture	10/02/00	09/28/01	255 days												
606	SC IM Lifecycle Toolset Selection	05/08/01	09/03/01	85 days												

FY 2001 Integrated Schedule

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
1	SC-621 FY 01 Operating Plan	Mon 10/2/00	Fri 9/28/01	255 days												
2	Level of Effort	Mon 10/2/00	Fri 9/28/01	255 days												
3	SPA	Mon 10/2/00	Fri 9/28/01	255 days												
4	Strategic Plan Update	Mon 10/2/00	Fri 9/28/01	255 days												
5	Updated Principles	Mon 10/2/00	Fri 11/10/00	30 days	■	■										
6	Updated IRC	Mon 11/13/00	Fri 12/15/00	25 days		■	■									
7	Updated Business Model	Mon 12/18/00	Fri 1/26/01	25 days			■	■	■	■						
8	Updated Data Architecture	Mon 12/18/00	Fri 1/26/01	25 days				■	■	■						
9	Updated Applications Architecture	Mon 1/29/01	Fri 3/2/01	25 days					■	■						
10	Updated Technology Architecture	Mon 1/29/01	Fri 3/2/01	25 days						■						
11	Updated FY02-06 Strategic Plan	Mon 3/5/01	Fri 5/25/01	60 days						■	■	■	■	■	■	
12	Updated FY02 Operating Plan	Mon 8/20/01	Fri 9/28/01	30 days							■	■	■	■	■	
13	IM Communications	Wed 10/4/00	Thu 9/27/01	252 days												
14	IM Today	Mon 11/6/00	Fri 8/10/01	195 days		■	■				■	■			■	
15	IM Today 1	Mon 11/6/00	Fri 12/15/00	30 days		■										
16	IM Today 2	Mon 1/1/01	Fri 2/9/01	30 days			■									
17	IM Today 3	Mon 4/2/01	Fri 5/11/01	30 days				■								
18	IM Today 4	Mon 7/2/01	Fri 8/10/01	30 days					■							
19	Updated Homepage	Mon 11/6/00	Fri 9/14/01	220 days		■				■	■	■	■	■	■	
20	Updated Homepage 1	Mon 11/6/00	Fri 12/15/00	30 days		■										
21	Updated Homepage 2	Mon 2/5/01	Fri 3/16/01	30 days			■									
22	Updated Homepage 3	Mon 5/7/01	Fri 6/15/01	30 days				■								
23	Updated Homepage 4	Mon 8/6/01	Fri 9/14/01	30 days					■							
24	IM Board	Wed 10/25/00	Thu 9/27/01	237 days	■	■	■	■	■	■	■	■	■	■	■	
37	CIAG Meetings	Wed 10/4/00	Wed 9/26/01	250.25 days	■	■	■	■	■	■	■	■	■	■	■	
90	IM Lifecycle	Mon 10/2/00	Thu 9/20/01	249 days												
91	Architecture compliance process devel/approval	Mon 10/2/00	Fri 10/27/00	20 days	■											
92	Architecture compliance process reviews	Mon 10/16/00	Thu 9/20/01	239 days	■	■	■	■	■	■	■	■	■	■	■	
105	Updated Policies	Mon 10/2/00	Fri 8/10/01	220 days												
106	FY02 Performance Measures	Mon 10/30/00	Fri 8/10/01	200 days												
107	SC OPS Office Involvement	Mon 10/2/00	Fri 9/28/01	255 days												
108	Process development/approval	Mon 10/2/00	Fri 11/17/00	35 days	■	■										
109	Process implementation	Mon 11/20/00	Fri 9/28/01	220 days					■	■	■	■	■	■	■	
110	DEV	Mon 10/2/00	Fri 9/28/01	255 days												
111	Retirement Projects	Mon 10/2/00	Fri 9/28/01	255 days												
134	SC Homepage	Mon 10/2/00	Fri 9/28/01	255 days												
135	Systems Engineering	Mon 10/2/00	Fri 9/28/01	255 days												
136	FE Records Management	Mon 10/2/00	Fri 12/22/00	60 days	■	■										
137	Flexiplace	Mon 10/2/00	Fri 9/28/01	255 days												
138	Retire Desktop HW/SW	Mon 10/2/00	Fri 9/28/01	255 days												
139	33% Laptop Upgrades	Mon 4/2/01	Fri 9/28/01	130 days												
140	Retirement Projects	Mon 4/2/01	Fri 9/28/01	130 days												
141	Production	Mon 10/2/00	Fri 9/28/01	255 days												
142	Phone Support	Mon 10/2/00	Fri 9/28/01	255 days												
143	Operations	Mon 10/2/00	Fri 9/28/01	255 days												
144	Deskside	Mon 10/2/00	Fri 9/28/01	255 days												
145	Legacy System Support	Mon 10/2/00	Fri 9/28/01	255 days												
146	Hardware Maintenance	Mon 10/2/00	Fri 9/28/01	255 days												
147	Server Side Operational Upgrades	Mon 10/2/00	Fri 9/28/01	255 days												
148	Enterprise Agreement	Mon 10/2/00	Fri 9/28/01	255 days												
149	End User Credit Card Budget	Mon 10/2/00	Fri 9/28/01	255 days												
150	End User Services	Mon 10/2/00	Fri 9/28/01	255 days												
151	Program Management	Mon 10/2/00	Fri 9/28/01	255 days												
152	Extended Work Week (EWW)	Mon 10/2/00	Fri 9/28/01	255 days												
153	Program Integration	Mon 10/2/00	Fri 9/28/01	255 days												
154	Support and Coordination to External Requests	Mon 10/2/00	Fri 9/28/01	255 days												
155	Communications	Mon 10/2/00	Fri 9/28/01	255 days												
156	Graphics and Technical Writing Support	Mon 10/2/00	Fri 9/28/01	255 days												
157	Program Management Meetings	Mon 10/2/00	Fri 9/28/01	255 days												

FY 2001 Integrated Schedule

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
158	Cost Monitoring	Mon 10/2/00	Fri 9/28/01	255 days												
159	Acquisition	Mon 10/2/00	Fri 9/28/01	255 days												
160	Space and Telephones	Mon 10/2/00	Fri 9/28/01	255 days												
161	Organization Chart	Mon 10/2/00	Fri 9/28/01	255 days												
162	Other Direct Costs (ODC)	Mon 10/2/00	Fri 9/28/01	255 days												
163	SC-621 Life Cycle Projects	Mon 10/2/00	Fri 9/28/01	255 days												
164	Program Integration	Mon 10/2/00	Fri 9/28/01	255 days												
165	Field Communication	Mon 11/13/00	Fri 9/28/01	225 days												
166	LPSO Plan	Mon 11/13/00	Fri 9/28/01	225 days												
167	Develop an LPSO IT Portfolio	Mon 11/13/00	Fri 1/19/01	45 days												
168	Establish a Performance Measurement Pr	Mon 12/11/00	Fri 2/16/01	45 days												
169	Maintain an LPSO Vision for Information M	Tue 4/10/01	Mon 6/11/01	45 days												
170	Develop LPSO Standard Data Definitions	Tue 4/10/01	Fri 9/28/01	124 days												
171	Managerial Coordination	Mon 10/2/00	Fri 9/28/01	255 days												
172	Program Management Handbook	Mon 10/2/00	Fri 9/28/01	255 days												
173	Project Plan	Mon 10/9/00	Fri 10/13/00	5 days												
174	Requirements	Mon 10/16/00	Fri 10/27/00	10 days												
175	Rough Draft	Mon 10/2/00	Fri 10/13/00	10 days												
176	Draft	Mon 10/16/00	Fri 10/27/00	10 days												
177	Production	Mon 10/16/00	Fri 11/10/00	20 days												
178	Life Cycle Roles and Responsibilities	Mon 10/2/00	Fri 10/27/00	20 days												
179	Project Plan	Mon 10/9/00	Fri 10/13/00	5 days												
180	Requirements	Mon 10/16/00	Fri 10/27/00	10 days												
181	Production	Mon 10/2/00	Fri 10/27/00	20 days												
182	Policies and Procedures	Mon 10/2/00	Fri 11/10/00	30 days												
183	Project Plan	Mon 10/9/00	Fri 10/13/00	5 days												
184	Requirements	Mon 10/16/00	Fri 10/27/00	10 days												
185	Rough Draft	Mon 10/2/00	Fri 10/13/00	10 days												
186	Draft	Mon 10/16/00	Fri 10/27/00	10 days												
187	Production	Mon 10/16/00	Fri 11/10/00	20 days												
188	Maintain PM Handbood	Mon 11/13/00	Fri 9/28/01	225 days												
189	Integrated Schedule	Mon 10/2/00	Fri 9/28/01	255 days												
190	Technology Coordination	Mon 10/30/00	Fri 9/28/01	235 days												
191	Configuration Management Process	Mon 10/30/00	Fri 12/8/00	30 days												
192	Project Plan	Mon 10/30/00	Fri 11/3/00	5 days												
193	Requirements	Mon 11/6/00	Fri 11/17/00	10 days												
194	Rough Draft	Mon 10/30/00	Fri 11/10/00	10 days												
195	Draft	Mon 11/13/00	Fri 11/24/00	10 days												
196	Production	Mon 11/13/00	Fri 12/8/00	20 days												
197	Cyber Security Policy Review and Approval	Mon 12/11/00	Fri 9/28/01	205 days												
198	Configuration Management LOE	Mon 12/11/00	Fri 9/28/01	205 days												
199	Technology Arch Maintenance	Mon 12/11/00	Fri 9/28/01	205 days												
200	HQ Administration Coordination	Mon 10/2/00	Fri 9/28/01	255 days												
201	CIO Implementation Plan	Mon 10/2/00	Fri 10/27/00	20 days												
202	PNNL Trip	Mon 10/30/00	Fri 11/3/00	5 days												
203	Communications	Mon 10/2/00	Fri 9/28/01	255 days												
204	Cyber Security	Mon 10/2/00	Fri 9/28/01	255 days												
205	Project Plan	Mon 10/2/00	Fri 10/13/00	10 days												
206	Policies/CSPP	Mon 10/2/00	Fri 9/28/01	255 days												
207	Meetings	Mon 10/2/00	Fri 9/28/01	255 days												
208	IM Board	Wed 10/25/00	Thu 9/27/01	237 days												
221	CIAG	Wed 10/4/00	Wed 9/26/01	250.25 days												
274	CSWG	Mon 10/2/00	Fri 9/28/01	255 days												
275	CMWG	Mon 10/2/00	Fri 9/28/01	255 days												
276	Policy Support	Mon 10/2/00	Fri 9/28/01	255 days												
277	Approval	Mon 10/2/00	Fri 9/28/01	255 days												
278	Updates	Mon 10/2/00	Fri 9/28/01	255 days												
279	Development	Mon 10/2/00	Fri 9/28/01	255 days												
280	Implementation (TBD)	Mon 10/2/00	Mon 10/2/00	1 day												

FY 2001 Integrated Schedule

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
281	Secure External Direct Connections	Mon 10/2/00	Mon 10/2/00	1 day												
282	CIAC Alert Handling	Mon 10/2/00	Mon 10/2/00	1 day												
283	Host Based IDS	Mon 10/2/00	Mon 10/2/00	1 day												
284	Network Based IDS	Mon 10/2/00	Mon 10/2/00	1 day												
285	Data Survey	Mon 10/2/00	Fri 9/28/01	255 days												
286	Data Ownership Survey	Mon 10/2/00	Fri 9/28/01	255 days												
287	Data Sensitivity Survey	Mon 10/2/00	Fri 9/28/01	255 days												
288	Records Management Survey	Mon 10/2/00	Fri 9/28/01	255 days												
289	Disaster Recovery Planning	Mon 10/2/00	Fri 9/28/01	255 days												
290	Prepare and Deliver Presentation	Mon 10/2/00	Fri 12/22/00	60 days												
291	Research	Mon 10/2/00	Fri 9/28/01	255 days												
292	Execution 1.0	Mon 10/2/00	Fri 11/10/00	30 days												
293	DEV	Mon 10/2/00	Fri 11/10/00	30 days												
294	Execution 1.0 Support	Mon 10/2/00	Fri 11/10/00	30 days												
295	AIM	Mon 10/2/00	Fri 11/10/00	30 days												
296	Training	Mon 10/2/00	Fri 11/10/00	30 days												
297	Testing	Mon 10/2/00	Fri 11/10/00	30 days												
298	Rollout	Mon 10/2/00	Fri 11/10/00	30 days												
299	SCIP 1.0	Mon 10/9/00	Tue 2/6/01	82 days												
300	Intranet 1.0	Tue 10/17/00	Wed 12/20/00	47 days												
301	Beta 3	Tue 10/17/00	Tue 10/31/00	11 days												
302	Production Release	Fri 11/17/00	Wed 12/20/00	24 days												
303	Execution Update	Wed 11/8/00	Fri 12/22/00	33 days												
304	Project Plan	Wed 11/8/00	Fri 12/22/00	33 days												
305	Requirements	Wed 11/8/00	Thu 11/16/00	7 days												
306	PDD	Thu 11/16/00	Tue 11/28/00	8 days												
307	Critical Design Document	Wed 11/22/00	Mon 12/4/00	9 days												
308	Production Development	Mon 12/4/00	Mon 12/18/00	10 days												
309	WSX 1.0	Mon 10/9/00	Wed 11/22/00	33 days												
310	Beta 3	Mon 10/9/00	Fri 10/20/00	10 days												
311	Production	Thu 10/26/00	Wed 11/22/00	20 days												
312	SCIP 1.0 AIM Tasks	Tue 10/31/00	Tue 2/6/01	65 days												
313	SCIP 1.0 Beta Delivery	Tue 10/31/00	Tue 10/31/00	0 days												
314	SCIP 1.0 Beta Final Beta Delivery	Wed 12/20/00	Wed 12/20/00	0 days												
315	Test	Mon 11/13/00	Fri 12/22/00	30 days												
316	Training	Mon 1/1/01	Tue 2/6/01	27 days												
317	Rollout	Mon 11/13/00	Fri 1/12/01	40 days												
318	SCIP 1.0 Production Related Tasks	Wed 11/29/00	Tue 2/6/01	45 days												
319	Transition Plan	Wed 11/29/00	Tue 1/16/01	30 days												
320	System Maintenance Plan	Wed 11/29/00	Tue 1/16/01	30 days												
321	System Integration	Mon 1/1/01	Tue 2/6/01	27 days												
322	SCIP 1.1	Mon 10/2/00	Tue 3/6/01	107 days												
323	Worksheet Exchange (Update SCIP)	Thu 11/23/00	Wed 1/17/01	35 days												
324	Project Plan	Thu 11/23/00	Wed 11/29/00	5 days												
325	Requirements	Thu 11/30/00	Wed 1/10/01	25 days												
326	High Level	Thu 11/30/00	Wed 12/6/00	5 days												
327	Beta 1	Thu 12/14/00	Wed 12/20/00	5 days												
328	Beta 2	Thu 1/4/01	Wed 1/10/01	5 days												
329	Preliminary Design Document (PDD)	Thu 12/7/00	Wed 12/13/00	5 days												
330	Critical Design Document	Thu 12/14/00	Wed 12/20/00	5 days												
331	Architecture Review	Thu 12/14/00	Wed 12/20/00	5 days												
332	Acquisition Plan	Thu 12/21/00	Wed 1/3/01	5 days												
333	Beta 1	Thu 12/21/00	Wed 1/3/01	5 days												
334	Beta 2	Thu 1/4/01	Wed 1/10/01	5 days												
335	Pre-Production Beta	Thu 1/11/01	Wed 1/17/01	5 days												
336	Execution 1.1	Mon 10/2/00	Fri 2/9/01	90 days												
337	Arch Review	Fri 11/3/00	Wed 11/8/00	4 days												
338	Acquisition Plan	Thu 11/9/00	Wed 11/15/00	5 days												
339	Critical Design Document	Mon 10/2/00	Thu 11/2/00	24 days												

FY 2001 Integrated Schedule

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
340	Beta 1	Thu 11/2/00	Thu 11/23/00	15 days												
341	Beta 2	Thu 11/23/00	Wed 1/3/01	24 days												
342	Production	Wed 1/3/01	Fri 2/9/01	27 days												
343	Daytimer	Mon 10/2/00	Wed 1/31/01	83 days												
344	Beta 1	Mon 10/2/00	Tue 12/5/00	47 days												
345	JAD	Mon 10/2/00	Tue 10/31/00	22 days												
346	Arch Review	Wed 12/6/00	Tue 12/12/00	5 days												
347	Acquisition Plan	Wed 12/13/00	Tue 12/19/00	5 days												
348	Beta 2	Wed 12/6/00	Fri 1/5/01	18 days												
349	JAD	Fri 1/5/01	Tue 1/9/01	2 days												
350	Production	Fri 1/5/01	Wed 1/31/01	18 days												
351	Support Services 1.0	Mon 10/2/00	Fri 12/22/00	60 days												
352	Critical Design Document	Mon 10/2/00	Tue 10/10/00	7 days												
353	Beta 1	Mon 10/2/00	Mon 10/30/00	21 days												
354	JAD	Mon 10/2/00	Mon 11/6/00	25.88 days												
355	Arch Review	Tue 10/31/00	Mon 11/13/00	10 days												
356	Acquisition Plan	Tue 11/14/00	Mon 11/27/00	10 days												
357	Beta 2	Mon 10/30/00	Fri 11/24/00	19 days												
358	JAD	Fri 11/24/00	Fri 12/1/00	5 days												
359	Production	Fri 11/24/00	Fri 12/22/00	20 days												
360	SCIP 1.1 AIM Tasks	Fri 1/5/01	Tue 3/6/01	42 days												
361	SCIP 1.1 Beta 2 Delivery	Fri 1/5/01	Fri 1/5/01	0 days												
362	SCIP 1.1 Beta Final Beta Delivery	Fri 2/9/01	Fri 2/9/01	0 days												
363	Test	Mon 1/8/01	Fri 2/16/01	30 days												
364	Training	Wed 2/7/01	Tue 3/6/01	20 days												
365	Rollout	Mon 1/15/01	Fri 2/23/01	30 days												
366	SCIP 1.1 Production Related Tasks	Mon 2/5/01	Fri 3/2/01	20 days												
367	Transition Plan	Mon 2/5/01	Fri 2/16/01	10 days												
368	System Maintenance Plan	Mon 2/5/01	Fri 2/16/01	10 days												
369	System Integration	Mon 2/5/01	Fri 3/2/01	20 days												
370	SCIP 1.2	Mon 2/12/01	Fri 5/11/01	65 days												
371	SCIP 1.2 Update	Mon 2/12/01	Fri 4/6/01	40 days												
372	Project Plan	Mon 2/12/01	Fri 2/16/01	5 days												
373	PDD	Mon 2/19/01	Fri 2/23/01	5 days												
374	CDD	Mon 2/26/01	Fri 3/2/01	5 days												
375	Beta 1	Mon 3/5/01	Fri 3/16/01	10 days												
376	Beta 2	Mon 3/19/01	Fri 4/6/01	15 days												
377	SCIP 1.2 AIM Tasks	Fri 3/16/01	Fri 4/27/01	30 days												
378	SCIP 1.1 Beta Final Beta Delivery	Fri 3/16/01	Fri 3/16/01	0 days												
379	Test	Mon 3/19/01	Fri 4/13/01	20 days												
380	Training	Mon 3/19/01	Fri 4/27/01	30 days												
381	Rollout	Mon 3/19/01	Fri 4/13/01	20 days												
382	SCIP 1.2 Production Related Tasks	Mon 4/2/01	Fri 5/11/01	30 days												
383	Transition Plan	Mon 4/2/01	Fri 4/13/01	10 days												
384	System Maintenance Plan	Mon 4/2/01	Fri 4/13/01	10 days												
385	System Integration	Mon 4/2/01	Fri 5/11/01	30 days												
386	SCIP 2.0	Mon 1/1/01	Fri 9/28/01	195 days												
387	Execution 2.0	Mon 2/12/01	Fri 9/28/01	165 days												
388	Project Plan	Mon 2/12/01	Fri 2/16/01	5 days												
389	Requirements	Mon 2/19/01	Tue 7/31/01	117 days												
390	High Level	Mon 2/19/01	Fri 3/16/01	20 days												
391	Beta 1	Mon 3/19/01	Thu 5/31/01	54 days												
392	Beta 2	Mon 5/28/01	Tue 7/31/01	47 days												
393	Preliminary Design Document (PDD)	Mon 3/19/01	Fri 4/13/01	20 days												
394	Critical Design Document	Mon 4/16/01	Fri 5/11/01	20 days												
395	Architecture Review	Mon 4/16/01	Fri 4/20/01	5 days												
396	Acquisition Plan	Mon 4/23/01	Fri 4/27/01	5 days												
397	Beta 1	Mon 5/14/01	Fri 6/22/01	30 days												
398	Beta 2	Mon 6/25/01	Fri 8/3/01	30 days												

FY 2001 Integrated Schedule

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
399	Pre-Production Beta	Mon 8/6/01	Fri 9/28/01	40 days												
400	Support Services Package 1.1	Mon 1/1/01	Thu 9/20/01	188.88 days												
401	Project Plan	Mon 1/1/01	Fri 1/5/01	5 days												
402	Requirements	Mon 1/1/01	Thu 7/12/01	138.88 days												
403	High Level	Mon 1/1/01	Thu 4/5/01	68.88 days												
404	Beta 1	Thu 4/26/01	Thu 5/10/01	10 days												
405	Beta 2	Thu 6/28/01	Thu 7/12/01	10 days												
406	Preliminary Design Document (PDD)	Thu 4/5/01	Thu 4/26/01	15 days												
407	Critical Design Document	Thu 4/26/01	Thu 5/17/01	15 days												
408	Architecture Review	Thu 4/26/01	Thu 5/3/01	5 days												
409	Acquisition Plan	Thu 5/3/01	Thu 5/10/01	5 days												
410	Beta 1	Thu 5/17/01	Thu 6/28/01	30 days												
411	Beta 2	Thu 6/28/01	Thu 8/9/01	30 days												
412	Pre-Production Beta	Thu 8/9/01	Thu 9/20/01	30 days												
413	Worksheet Exchange 2.0	Thu 1/18/01	Fri 9/28/01	182 days												
414	Project Plan	Thu 1/18/01	Wed 1/24/01	5 days												
415	Requirements	Thu 1/25/01	Wed 6/20/01	105 days												
416	High Level	Thu 1/25/01	Wed 2/7/01	10 days												
417	Beta 1	Thu 3/8/01	Wed 3/21/01	10 days												
418	Beta 2	Thu 6/7/01	Wed 6/20/01	10 days												
419	Preliminary Design Document (PDD)	Thu 2/8/01	Wed 3/7/01	20 days												
420	Critical Design Document	Thu 3/8/01	Wed 4/4/01	20 days												
421	Architecture Review	Thu 3/8/01	Wed 3/14/01	5 days												
422	Acquisition Plan	Thu 3/15/01	Wed 3/21/01	5 days												
423	Beta 1	Thu 4/5/01	Wed 6/6/01	45 days												
424	Beta 2	Thu 6/7/01	Wed 8/8/01	45 days												
425	Pre-Production Beta	Thu 8/9/01	Fri 9/28/01	37 days												
426	Intranet 2.0	Mon 2/12/01	Fri 9/28/01	165 days												
427	Project Plan	Mon 2/12/01	Fri 2/16/01	5 days												
428	Requirements	Mon 2/19/01	Fri 6/22/01	90 days												
429	High Level	Mon 2/19/01	Fri 3/2/01	10 days												
430	Beta 1	Mon 4/2/01	Fri 4/13/01	10 days												
431	Beta 2	Mon 6/11/01	Fri 6/22/01	10 days												
432	Preliminary Design Document (PDD)	Mon 3/5/01	Fri 3/30/01	20 days												
433	Critical Design Document	Mon 4/2/01	Fri 4/27/01	20 days												
434	Architecture Review	Mon 4/2/01	Fri 4/6/01	5 days												
435	Acquisition Plan	Mon 4/9/01	Fri 4/13/01	5 days												
436	Beta 1	Mon 4/30/01	Fri 6/8/01	30 days												
437	Beta 2	Mon 6/11/01	Fri 7/20/01	30 days												
438	Pre-Production Beta	Mon 7/23/01	Fri 9/28/01	50 days												
439	Reference 1.1	Tue 5/1/01	Fri 9/28/01	109 days												
440	Project Plan	Tue 5/1/01	Mon 5/7/01	5 days												
441	Requirements	Tue 5/8/01	Mon 7/30/01	60 days												
442	High Level	Tue 5/8/01	Mon 5/14/01	5 days												
443	Beta 1	Tue 5/29/01	Mon 6/4/01	5 days												
444	Beta 2	Tue 7/24/01	Mon 7/30/01	5 days												
445	Preliminary Design Document (PDD)	Tue 5/15/01	Mon 5/28/01	10 days												
446	Critical Design Document	Tue 5/29/01	Mon 6/25/01	20 days												
447	Architecture Review	Tue 5/29/01	Mon 6/4/01	5 days												
448	Acquisition Plan	Tue 6/5/01	Mon 6/11/01	5 days												
449	Beta 1	Tue 6/26/01	Mon 7/23/01	20 days												
450	Beta 2	Tue 7/24/01	Mon 8/20/01	20 days												
451	Pre-Production Beta	Tue 8/21/01	Fri 9/28/01	29 days												
452	Management Package 1.0	Tue 5/1/01	Fri 9/28/01	109 days												
453	Project Plan	Tue 5/1/01	Mon 5/7/01	5 days												
454	Requirements	Tue 5/8/01	Mon 9/24/01	100 days												
455	High Level	Tue 5/8/01	Mon 6/4/01	20 days												
456	Beta 1	Tue 7/17/01	Mon 8/13/01	20 days												
457	Beta 2	Tue 8/28/01	Mon 9/24/01	20 days												

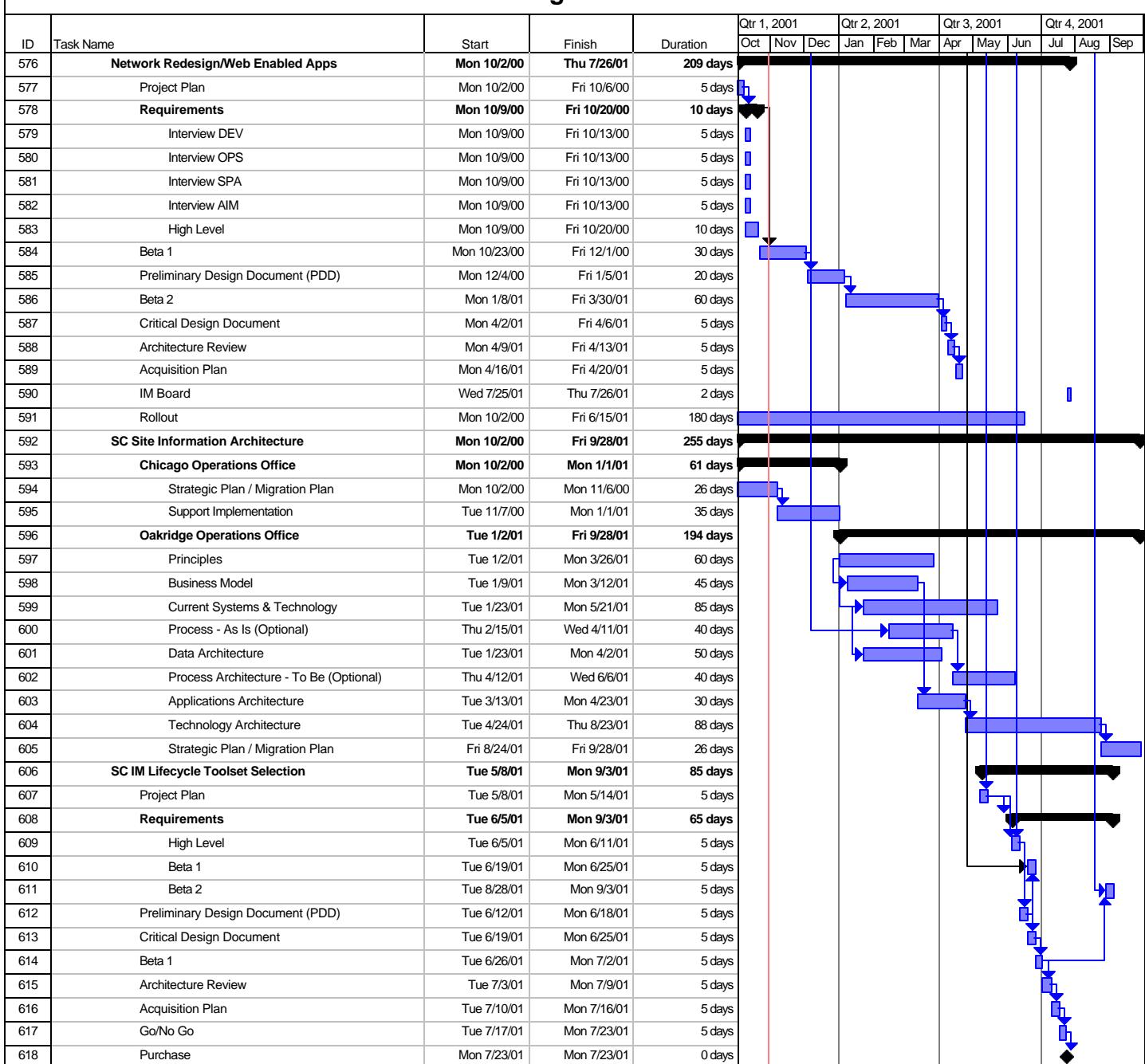
FY 2001 Integrated Schedule

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
458	Preliminary Design Document (PDD)	Tue 6/5/01	Mon 7/16/01	30 days												
459	Critical Design Document	Tue 7/17/01	Mon 8/27/01	30 days												
460	Architecture Review	Tue 7/17/01	Mon 7/23/01	5 days												
461	Acquisition Plan	Tue 7/24/01	Mon 7/30/01	5 days												
462	Beta 1	Tue 8/28/01	Fri 9/28/01	24 days												
463	SCIP 2.0 AIM Tasks	Thu 8/9/01	Fri 9/28/01	36 days												
464	SCIP 1.1 Beta 2 Delivery	Thu 8/9/01	Thu 8/9/01	0 days												
465	Test	Thu 8/9/01	Fri 9/28/01	36 days												
466	Training	Thu 8/9/01	Thu 9/27/01	35 days												
467	Rollout	Thu 8/9/01	Fri 9/28/01	36 days												
468	SCIP 2.0 Production Related Tasks	Thu 9/6/01	Fri 9/28/01	16 days												
469	Transition Plan	Thu 9/6/01	Thu 9/27/01	15 days												
470	System Maintenance Plan	Thu 9/6/01	Thu 9/27/01	15 days												
471	System Integration	Thu 9/6/01	Fri 9/28/01	16 days												
472	Infrastructure 1.0	Mon 10/2/00	Fri 2/2/01	85 days												
473	Graphics Tool Set	Mon 10/2/00	Wed 12/13/00	53 days												
474	Project Plan	Mon 10/2/00	Fri 10/6/00	5 days												
475	Requirements	Mon 10/9/00	Wed 11/1/00	18 days												
476	Interview DEV	Mon 10/9/00	Mon 10/9/00	1 day												
477	Interview OPS	Mon 10/9/00	Mon 10/9/00	1 day												
478	Interview SPA	Mon 10/9/00	Mon 10/9/00	1 day												
479	Interview AIM	Mon 10/9/00	Mon 10/9/00	1 day												
480	CIAG Meeting	Wed 10/11/00	Wed 10/11/00	1 day												
481	CIAG Meeting	Wed 10/18/00	Wed 10/18/00	1 day												
482	CIAG Meeting	Wed 10/25/00	Wed 10/25/00	1 day												
483	High Level	Thu 10/26/00	Wed 11/1/00	5 days												
484	Beta 1	Thu 11/2/00	Wed 11/8/00	5 days												
485	Preliminary Design Document (PDD)	Thu 11/9/00	Wed 11/15/00	5 days												
486	Beta 2	Thu 11/16/00	Wed 11/22/00	5 days												
487	Critical Design Document	Thu 11/23/00	Wed 11/29/00	5 days												
488	Architecture Review	Thu 11/30/00	Wed 12/6/00	5 days												
489	Acquisition Plan	Thu 12/7/00	Wed 12/13/00	5 days												
490	MS Office 2000, Project 2000, Visio 2000	Tue 10/3/00	Fri 1/5/01	64 days												
491	Project Plan	Tue 10/3/00	Mon 10/9/00	5 days												
492	Beta 1	Tue 10/10/00	Fri 10/13/00	4 days												
493	Preliminary Design Document (PDD)	Mon 10/16/00	Fri 10/20/00	5 days												
494	Beta 2	Mon 10/23/00	Fri 11/3/00	10 days												
495	Critical Design Document	Mon 11/6/00	Fri 11/10/00	5 days												
496	Acquisition Plan	Mon 11/13/00	Fri 11/17/00	5 days												
497	PILOT (AIM & OPS)	Mon 11/20/00	Fri 1/5/01	30 days												
498	Infrastructure 1.0 AIM Tasks	Wed 11/22/00	Fri 2/2/01	47 days												
499	Inf 1.0 Beta 2	Wed 11/22/00	Wed 11/22/00	0 days												
500	Pilot AIM and OPS	Fri 1/5/01	Fri 1/5/01	0 days												
501	Test	Thu 11/23/00	Wed 1/10/01	30 days												
502	Training	Mon 1/8/01	Fri 2/2/01	20 days												
503	Rollout	Thu 11/23/00	Wed 12/20/00	20 days												
504	Infrastructure 1.0 Production Related Tasks	Thu 11/23/00	Wed 1/10/01	30 days												
505	Transition Plan	Thu 11/23/00	Wed 12/6/00	10 days												
506	System Maintenance Plan	Thu 11/23/00	Wed 12/6/00	10 days												
507	System Integration	Thu 11/23/00	Wed 1/10/01	30 days												
508	AIM/DEV/SE Standard Environment	Mon 10/2/00	Fri 3/16/01	115 days												
509	Project Plan	Mon 10/2/00	Wed 10/11/00	8 days												
510	Requirements	Thu 10/12/00	Fri 11/10/00	22 days												
511	Interview AIM	Mon 11/6/00	Fri 11/10/00	5 days												
512	Interview DEV	Mon 11/6/00	Fri 11/10/00	5 days												
513	Interview SE	Mon 11/6/00	Fri 11/10/00	5 days												
514	High Level	Thu 10/12/00	Wed 10/18/00	5 days												
515	Beta 1	Mon 11/13/00	Fri 11/17/00	5 days												
516	Preliminary Design Document (PDD)	Mon 11/20/00	Fri 11/24/00	5 days												

FY 2001 Integrated Schedule

ID	Task Name	Start	Finish	Duration	Qtr 1, 2001			Qtr 2, 2001			Qtr 3, 2001			Qtr 4, 2001		
					Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
517	Beta 2	Mon 11/27/00	Fri 12/22/00	20 days												
518	Critical Design Document	Mon 1/1/01	Fri 1/5/01	5 days												
519	Architecture Review	Mon 1/8/01	Tue 1/9/01	2 days												
520	Acquisition Plan	Wed 1/10/01	Fri 1/12/01	3 days												
521	Implementation	Mon 1/15/01	Fri 3/16/01	45 days												
522	Infrastructure 2.0	Mon 10/2/00	Wed 9/26/01	253 days												
523	Document Management 1.0	Mon 10/30/00	Wed 5/9/01	133 days												
524	Project Plan	Mon 10/30/00	Fri 11/3/00	5 days												
525	Requirements	Mon 11/6/00	Wed 1/24/01	53 days												
526	Interview DEV	Mon 11/6/00	Fri 11/10/00	5 days												
527	Interview OPS	Mon 11/6/00	Fri 11/10/00	5 days												
528	Interview SPA	Mon 11/6/00	Fri 11/10/00	5 days												
529	Interview AIM	Mon 11/6/00	Fri 11/10/00	5 days												
530	CIAG Meeting	Wed 1/17/01	Wed 1/17/01	1 day												
531	CIAG Meeting	Wed 1/24/01	Wed 1/24/01	1 day												
532	High Level	Mon 11/6/00	Fri 11/17/00	10 days												
533	Beta 1	Thu 1/25/01	Wed 2/7/01	10 days												
534	Preliminary Design Document (PDD)	Thu 2/8/01	Wed 2/21/01	10 days												
535	Beta 2	Thu 2/22/01	Wed 3/21/01	20 days												
536	Critical Design Document	Thu 3/22/01	Wed 3/28/01	5 days												
537	Architecture Review	Thu 3/29/01	Wed 4/4/01	5 days												
538	Acquisition Plan	Thu 4/5/01	Wed 4/11/01	5 days												
539	Pre-Production Beta	Thu 3/29/01	Wed 5/9/01	30 days												
540	Windows 2000 WS Deployment	Mon 10/2/00	Wed 4/11/01	133 days												
541	Project Plan	Mon 10/2/00	Fri 10/6/00	5 days												
542	Requirements	Mon 10/9/00	Wed 1/24/01	73 days												
543	Interview DEV	Mon 10/9/00	Fri 10/13/00	5 days												
544	Interview OPS	Mon 10/9/00	Fri 10/13/00	5 days												
545	Interview SPA	Mon 10/9/00	Fri 10/13/00	5 days												
546	Interview AIM	Mon 10/9/00	Fri 10/13/00	5 days												
547	CIAG Meeting	Wed 1/17/01	Wed 1/17/01	1 day												
548	CIAG Meeting	Wed 1/24/01	Wed 1/24/01	1 day												
549	High Level	Mon 10/9/00	Fri 10/20/00	10 days												
550	Beta 1	Thu 1/25/01	Wed 2/7/01	10 days												
551	Preliminary Design Document (PDD)	Thu 2/8/01	Wed 2/21/01	10 days												
552	Beta 2	Thu 2/22/01	Wed 3/21/01	20 days												
553	Critical Design Document	Thu 3/22/01	Wed 3/28/01	5 days												
554	Architecture Review	Thu 3/29/01	Wed 4/4/01	5 days												
555	Acquisition Plan	Thu 4/5/01	Wed 4/11/01	5 days												
556	Infrastructure 1.0 AIM Tasks	Thu 3/29/01	Wed 5/9/01	30 days												
557	Test Plan	Thu 3/29/01	Wed 5/9/01	30 days												
558	Rollout Plan	Thu 3/29/01	Wed 5/9/01	30 days												
559	Infrastructure 1.0 Production Tasks	Thu 3/29/01	Wed 9/26/01	130 days												
560	Transition Plan	Thu 3/29/01	Wed 4/11/01	10 days												
561	System Maintenance Plan	Thu 3/29/01	Wed 4/11/01	10 days												
562	Rollout	Thu 4/12/01	Wed 9/26/01	120 days												
563	Infrastructure 3.0	Thu 5/10/01	Fri 9/28/01	102 days												
564	Document Management 2.0	Thu 5/10/01	Fri 9/28/01	102 days												
565	Project Plan	Thu 5/10/01	Wed 5/16/01	5 days												
566	Requirements	Thu 5/17/01	Wed 9/26/01	95 days												
567	High Level	Thu 5/17/01	Wed 6/13/01	20 days												
568	Beta 1	Thu 7/12/01	Wed 8/8/01	20 days												
569	Beta 2	Thu 9/6/01	Wed 9/26/01	15 days												
570	Preliminary Design Document (PDD)	Thu 6/14/01	Wed 7/11/01	20 days												
571	Critical Design Document	Thu 7/12/01	Wed 8/8/01	20 days												
572	Architecture Review	Thu 7/12/01	Wed 7/18/01	5 days												
573	Acquisition Plan	Thu 7/19/01	Wed 7/25/01	5 days												
574	Beta 1	Thu 8/9/01	Wed 9/5/01	20 days												
575	Beta 2	Thu 9/6/01	Fri 9/28/01	17 days												

FY 2001 Integrated Schedule



FY 2001 IM Team Performance Measures

For the “Provision of IM Services that Effectively Support SC HQS Business Activities”

Performance Measure	Measurement	Frequency/Goal
1. % of business activities for which new automation is implemented that experience improvement, time savings, or cost savings	# of business activities for which new automation is implemented that experience improvement, time savings, or cost savings/# of business activities for which new automation is implemented	Annually (via customer survey through CIAG*)/100%
2. % of customers stating that productivity has improved during the past year due to IM support	# of customers stating that productivity has improved during the past year due to IM support/total # of customers responding to survey	Annually (via customer survey through CIAG)/100%
3. % of Support Center calls resolved by first phone analyst before end of call	# of calls resolved by first phone analyst before end of call/total # of calls/60%	Monthly/100%
4. % of Support Center calls the customer receives the phone analyst within 30 seconds	# of calls the customer receives the phone analyst within 30 seconds/total # calls (Also provide average)	Monthly/100%
5. % of Support Center “Helpdesk-Medium” calls resolved within 4 hours	# of Support Center “Helpdesk-Medium” calls resolved within 4 hours/total # of Support Center “Helpdesk-Medium” calls (Also provide average)	Monthly/100%
6. % of time that e-mail is operational	Unplanned e-mail downtime within SC621 responsibility/planned e-mail uptime	Monthly/100%
7. % of common suite of software and corporate systems available to the desktop that is also available through remote access	# available through remote access/# available through desktop	Monthly/100%
8. % of CIAG action items assigned to SC621 resolved by due dates	# of CIAG action items assigned to SC621 resolved by due dates/total # of CIAG action items assigned to SC621	Monthly/100%

*CIAG – Customer Information Advisory Group

FY 2001 IM Products and Services

	Q1	Q2	Q3	Q4
MAINTAIN EXISTING SERVICES				
IM Strategic Plan Update				
• Update Principles	X			
• Update Catalog of Systems	X			
• Update Business Model		X		
• Update Data Architecture			X	
• Update Technology Architecture			X	
• Develop FY02-06 IM Strategic Plan			X	
• Develop FY02 IM Operating Plan				X
• Research SC Ops Office and Lab systems		X	X	X
IM Communications				
• Publish IM Today newsletter	X	X	X	X
• Update IM Team home page		X	X	X
• Conduct monthly IM Board meetings	X	X	X	X
• Conduct weekly Customer Group meetings	X	X	X	X
IM Performance				
• Update IM service policies				X
• Track IM performance measures monthly	X	X	X	X
• Develop FY02 IM performance measures				X
IM Miscellaneous				
• Support update of SC home page				
• Retire old IM systems	X	X	X	X
• Support Flexi-place		X	X	X
• Upgrade 33% of laptops	X	X	X	X
Production				
• Maintain Support Center	X	X	X	X
• Maintain IM infrastructure	X	X	X	X
• Maintain legacy IM systems	X	X	X	X
• Provide for ad-hoc HW/SW user requests	X	X	X	X

	Q1	Q2	Q3	Q4
PROVIDE NEW SERVICES				
Cyber Security		X	X	X
SCIP 1.0				
• Beta 3	X			
• Training		X		
• Release		X		
SCIP 1.1				
• Beta 1	X			
• Beta 2	X			
• Training		X		
• Release		X		
SCIP 1.2				
• Beta 1		X		
• Beta 2		X		
• Training			X	
• Release			X	
SCIP 2.0				
• Beta 1			X	
• Beta 2			X	
• Training				X
Infrastructure 1.0				
• Beta 1	X			
• Beta 2	X			
• Training		X		
• Release				X
Infrastructure 2.0				
• Beta 1		X		
• Beta 2			X	
• Training			X	
• Release				X
Infrastructure 3.0				
• Beta 1				X
Network Redesign for Web Enabled Apps				
• Beta 1			X	
• Beta 2			X	