

Full 32-bit ICA Client Access to SC LAN

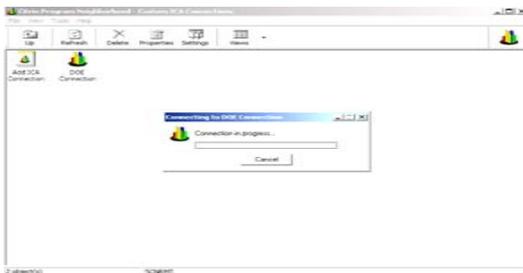
- 1) From your desktop, Double-Click the Citrix Program Neighborhood icon.



- 2) The window below will appear. Double-click the DOE Connection icon.



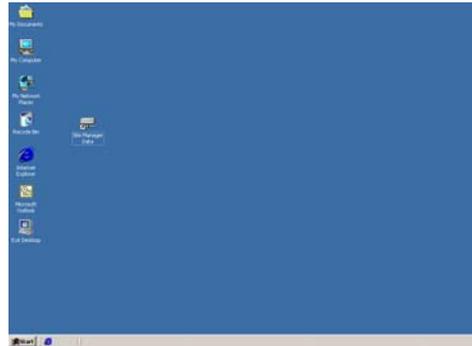
- 3) A "Connection in Progress" window will appear.



- 4) The login window will appear and you are prompted to enter your User Name and Network Password. Click OK after you have entered the required information.



- 5) The DOE Connection – Citrix ICA Client window seen below will appear and you will then be connected to the SC LAN.



- 6) Once you have completed your work from within the SC Remote Desktop you need **to log out of the Desktop**. Do this by double-clicking the "Exit Desktop" icon.

Department of Energy Office of Science

Quick Guide



SC Remote & Full 32-bit ICA Client Access

For additional help contact the SC Support Center
☎ 301-903-5313

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This Quick Guide will walk you through accessing the SC LAN via two access points. The first option explains how to access the SC LAN using the ICA Web Client. The second option explains how to access the SC LAN using the Full 32-bit ICA Client.

ICA Web Client Access to the SC LAN

Open Internet Explorer and in the Address Bar type in the following address:

<https://scremote.science.doe.gov>

1. A “Client Authentication” pop up screen appears. Click “OK”.



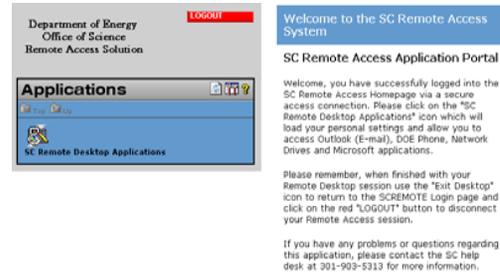
2. To ensure that the “Client Authentication” pop up screen never reappears, do the following within Internet Explorer:
 - a) Select Internet Options
 - b) Security Tab
 - c) Trusted Sites
 - d) Sites button
 - e) Add the following to the list of trusted sites: <https://scremote.science.doe.gov>
 - f) Click "OK" twice to accept the change.

3. Enter your Username, Network Password, and Domain Name, SC.DOE.GOV. Press Enter.

The SC Remote Access Log In page will appear.

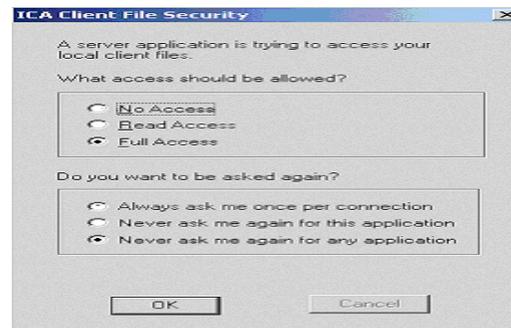


4. You are now at the SC Remote Access Application Portal Page. Click on the SC Remote Desktop application icon.

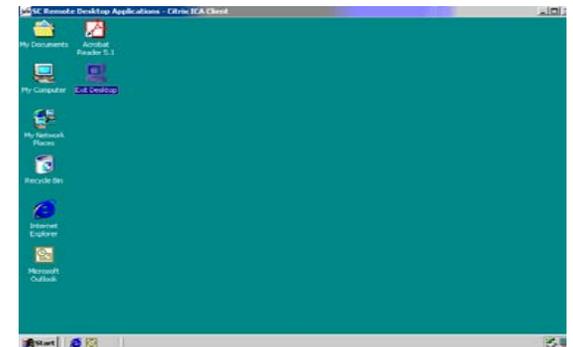


After clicking the SC Remote Desktop Application icon you are taken to the SC Remote Desktop where you are able to access the applications, network drives, and files you use daily.

Note: The first time you access any application on the SC Remote Desktop you may receive the following pop up window. Select “Full Access” and “Never ask me again for any application”.



Once you have completed your work from within the SC Remote Desktop you need **to log out of the Desktop**. Do this by double-clicking the “Exit Desktop” icon.



You are taken back to the Applications Portal page where you will need to click “Logout” in order to completely disconnect from your remote session.

